

Accessibility

Accessibility Statement

This accessibility statement applies to the INVOLVE website. This website is run by the NIHR. We want as many people as possible to be able to use our website, and we have designed it to be accessible. On this website, you should be able to:

- zoom in up to 300% with text staying visible on the screen, and most images scaling without resolution loss
- Change the size and spacing of the text

We've made the website text as simple as possible to understand, using plain English wherever possible. If you have a problem accessing any documents then [AbilityNet has advice to help you make your device easier to use](#).

How accessible this website is

We know that some parts of the website aren't fully accessible:

- Most of our resources are in PDF formats that are not fully accessible to screen reader software
- Some video content on the website does not have synchronized captions and a transcript
- Some images are missing alternative text
- Some pages do not have hierarchical headings
- Some buttons and text have low contrast between foreground and background colors

How to get information in an accessible format

If you have problems accessing information on this website, or would like any of our work in a more accessible format please email us details of your request to ced@nihr.ac.uk. We will consider your request, and aim to respond within 5 working days

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

The NIHR is committed to making websites accessible, in accordance with the [Public Sector Bodies \(Websites and Mobile Applications\) \(No. 2\) Accessibility Regulations 2018](#).

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Disproportionate burden

Many of our resources or guidance documents are in non-accessible PDF format. As this website is planned to be discontinued, and the content moved and hosted elsewhere, we believe that updating these resources now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when the we look to move the content to a new website, this is likely to be in 2021.

Many of the images do not contain alternative text. As this website is planned to be discontinued, and the content moved and hosted elsewhere, we believe that updating these resources now would be a [disproportionate burden](#) within the meaning of the accessibility regulations.

Some video content on the website does not have synchronized captions and a transcript. As this website is planned to be discontinued, and the content moved and hosted elsewhere, we believe that updating these resources now would be a [disproportionate burden](#) within the meaning of the accessibility regulations.

Some of the website contains text that does not have an adequate contrast ratio, or is not formatted correctly with regards to labelling headings. As this website is planned to be discontinued, and the content moved and hosted elsewhere, we believe that updating these resources now would be a [disproportionate burden](#) within the meaning of the accessibility regulations.

Content that's not within the scope of the accessibility regulations

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do

not plan to update resources and guidance that were published prior to September 2018. However, this content will eventually be moved to a different home, with the discontinuation of this website, and we will take this opportunity to ensure that we format these resources to meet accessibility standards.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 9th September 2020. It was last reviewed on 9th September 2020.

This website was last tested on 8th September 2020. The test was carried out by the NIHR Centre for Engagement and Dissemination.

We tested a sample of the most-used pages and the content on these pages was checked manually and using Wave. The errors were noted and included in this statement.