Training for public reviewers

The overall aim of training for public reviewers is to prepare members of the public to carry out reviews from their own perspective — not to try to provide a scientific review. Training might involve:

- helping members of the public to recognise the skills and experience they bring to the review process
- helping people to develop the skills necessary for the task
- building people's confidence.

Training can be offered as an induction or 'briefing' session. It may cover:

- background information about the different types of research reviewers are likely to come across — if you are asking members of the public to review funding applications, this should include information about how funding decisions are made and the role of ethics committees
- explanation of what peer review is
- background to your organisation and its work including how you currently use peer review, and how members of the public are currently involved in this process (or how you to plan to involve them)
- what you are looking for from public reviewers this might include looking at other examples and at the paperwork you have prepared for people to use, for example scoring sheets
- discussion about the practical aspects of reviewing such as the time commitment required, confidentiality and dealing with conflicts of interest
- chance to practise doing a review and to get feedback on this
- explanation of what happens after a review

 information about the support available to public reviewers.

If you are offering training to a group of potential public reviewers, ideally this training should be offered face-to-face. This will enable people to meet others, to share their learning and to give and receive support from peers.

Some organisations have developed written or web-based guidance targeted specifically at public reviewers. See those developed by the National Institute for Health Research (NIHR) Central Commissioning Facility. If using this approach, following up with a phone conversation to check people have understood the guidance and whether they have any questions is important. If you are training a group of new public reviewers you could offer a teleconference so that people can discuss the guidance and think together about how they might carry out a review.